

# R A B Y

## Job and Person Specification

<b>Job Title:</b>	Cook/Kitchen Assistant
<b>Reports to:</b>	Estate Chef
<b>Department/Function:</b>	Leisure and Tourism
<b>Location:</b>	Raby Castle, Co. Durham
<b>Hours:</b>	Flexible to meet demands of business, to include weekends, bank holidays and school holidays
<b>Salary:</b>	NMW salary
<b>Job Ref:</b>	VA6-2021

### Purpose of Job

As part of the development of the Raby Estates visitor experience, we are looking for enthusiastic outgoing individuals, with great customer service skills to join our catering team at Raby Castle & High Force. The hours will include weekends, bank holidays and school holidays so we are looking for flexible and reliable people.

### Key Tasks and Responsibilities

- Assist in the preparation of food and ensure it is cooked to the highest standard as set out on our menus.
- To deliver outstanding customer service, which provides for an unforgettable visitor experience, creating loyal, return visitors to Raby Estates.
- Adhere strictly to food safety management procedures.
- Liaising with food & beverage and retail staff, as well as other managers and employees.

### Skills Required:

- Excellent customer service skills.
- Flexible approach to duties undertaken.
- Ability to work within a team or on own initiative as required.
- Enthusiasm and capacity for hard work.
- Attention to detail.
- Carry out general cleaning duties in all relevant catering areas.
- Assist the Estate Chef to establish customer requirements.
- Very good understanding and knowledge of Food Standards Agency legislation and best practice guidance and to record statutory food safety records evidencing required food hygiene control measures.

This list is not exhaustive, and you will be required to carry out any other reasonable tasks arising from time to time.

### Qualifications:

Food Hygiene Level 2 and some previous experience would be an advantage.